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Docket No. AUS920010947US1 Serial No. 10/004,664 Atty: AJP

Applicant: BROWN ET AL _____

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Deposit Acct. No. 09-0447

Fees: Amendment X Notice of Appeal _____ Appeal Brief _____ Other _____

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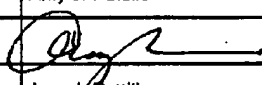
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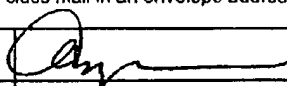
| | | | |
|---|----------------------|------------------------|-----------------|
| TRANSMITTAL FORM | Application Number | 10/004,664 | |
| | Filing Date | 12/3/2001 | |
| | First Named Inventor | Brown et al. | |
| | Art Unit | 2642 | |
| | Examiner Name | Thjuan Knowlin | |
| <small>(to be used for all correspondence after initial filing)</small> | | Attorney Docket Number | AUS920010947US1 |
| Total Number of Pages in This Submission | | 46 | |

| ENCLOSURES (Check all that apply) | | |
|---|--|--|
| <input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53 | <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD | <input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below): |
| Remarks The Commissioner is authorized to charge payment of any necessary fees or credit any overpayments to deposit account 09-0447 | | |

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

| | | | |
|--------------|---|----------|--------|
| Firm Name | Amy J. Pattillo | | |
| Signature |  | | |
| Printed name | Amy J. Pattillo | | |
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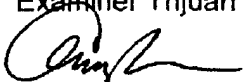
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| | |
|---|---|
| In re application of Michael Wayne Brown, et al. Serial No.: 10/004,664 Confirmation Number: 9674 Filed: 12/03/2001 Title: ENABLING CALLER CONTROLLED HOLD QUEUE POSITION ADJUSTMENT | : Before the Examiner: : Thjuan Knowlin : Group Art Unit: 2642 : IBM Corp : c/o Amy J. Pattillo : P.O. Box 161327 : Austin, Texas 78716 |
|---|---|

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P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AUS920010947US1

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10/004,664

A. INTRODUCTORY COMMENTS

Responsive to the Office Action of September 22, 2005 Applicants respectfully request reconsideration of the outstanding rejections and reexamination of the present application in light of the following amendments and remarks. Applicants note the continued efforts of the Examiner to locate a supervisor to aid the Examiner in performing and interview and respectfully request, in light of the fact that no interview could be scheduled, that the Examiner contact Applicants' representative to discuss any issues which upon resolution would provide for a timely allowance of the claims.

Amendments to the Claims begin on page 3.

Arguments begin on page 23.

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